

NEWS



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LES CLEF'S D' OR MEMBER AND PRESIDENT OF CHICAGO HOTEL CONCIERGE ASSOCIATION NAMED AS NEW CHEF CONCIERGE OF PALMER HOUSE

(Chicago, IL) - Kathy McClanathan has been appointed to the position of Chef Concierge of the Palmer House, according to J. Peter Lynn, General Manager of the historic Chicago hotel.

“The concierge staff of a hotel’s guest services department is important to any hotel, but especially critical to an internationally renowned hotel like the Palmer House, with its vast diversity of guests’ needs and interests,” Lynn said. “Kathy’s eminent qualifications and comprehensive knowledge of Chicago are astounding. Her talents and contacts will be decided assets for the Palmer House as we move forward with the repositioning of the hotel.

McClanathan has distinguished herself and earned a reputation for her professionalism over the past ten years as one of Chicago’s top concierges from her tenure at the Oak Brook Hills Resort and Chicago City Centre Holiday Inn.

Having successfully completed the rigors of acceptance, McClanathan is a member of the prestigious international association of concierges, Les Clefs D’Or – USA, considered the gold standard for the profession. Locally, McClanathan has gained the respect and honor of her peers by being elected president of the Chicago Hotel Concierge Association.

“The Palmer House has always taken pride in the achievements of its staff, Kathy joining the hotel is a significant plus for us at this time,” Lynn said.

Born in Oak Park, Illinois, McClanathan is a graduate of Dickinson State University in North Dakota.

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